Ministry of Planning, Lands, Agriculture, Housing & Infrastructure
Cayman Islands Government

**FOR IMMEDIATE RELEASE**

# DVDL Clarifies Driver's License Documentation and Associated Fees

**George Town, Grand Cayman – 25 November 2026 –** The Ministry and the Department of Vehicle and Drivers' Licensing (DVDL) wish to provide clarification regarding the documentation required for the issuance of a driver's license.

A photograph of an original payment receipt may be accepted, provided the information can be verified against the Department's records.

The Application for a Learner's/Driver's License (TR14), however, is a separate and essential document required for the issuance of a driver's license. Applicants are therefore strongly advised to retain all documents provided to them in a safe place, including the TR14 form and the receipt confirming payment and the examination pass score. These documents are stapled together for convenience and are important for verification, license issuance and audit purposes.

Applicants should be aware that a payment receipt alone may not be sufficient to complete the licensing process. When the required paperwork is unavailable, staff must conduct a detailed search of electronic and physical records to locate and verify the applicant's information. This process can be time-consuming, particularly given the volume of examinations handled by the Licensing team, which typically assesses eight examinations per hour between 8:00 a.m. and 4:00 p.m., Monday to Friday.

The CI$150 fee applies to this extensive records search and verification process. It is not a fee for reprinting a receipt. Retaining and presenting the accompanying paperwork helps the Department serve applicants more efficiently, supports the integrity of the licensing process and ensures compliance with audit and accountability requirements.

DVDL recognizes the inconvenience caused by the recent technical difficulties affecting its driver's license printing equipment and is working to resolve these issues as quickly as possible.

The Ministry and DVDL are also advancing plans to introduce digital driver's licenses, which will help improve service delivery and customer experience.

We sincerely appreciate the public's patience, cooperation and understanding.

Customers are reminded that many DVDL services, including the renewal of vehicle and driver's licences, can be completed online by visiting www.dvdl.gov.ky.

****ENDS****

**About the Ministry of Planning, Lands, Agriculture, Housing & Infrastructure (PLAHI)**

The Ministry of Planning, Lands, Agriculture, Housing & Infrastructure (MPLAHI) is responsible for advancing national priorities across planning, lands, agriculture, housing, and infrastructure in the Cayman Islands.

**Mission**

To develop and implement integrated policies, programmes, and infrastructure solutions that enhance land use, strengthen food security, improve housing access, and support climate-resilient development, guided by innovation, equity, connection, and integrity. Through strategic leadership and collaboration, the Ministry works to deliver sustainable outcomes that support economic resilience, environmental stewardship, and long-term prosperity for the people of the Cayman Islands.

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**About the Department of Vehicle & Drivers' Licensing (DVDL):**

The Department of Vehicle and Drivers' Licensing (DVDL) is responsible for regulating and licensing motor vehicles and drivers in the Cayman Islands. Through its three locations, DVDL provides services such as vehicle inspections, registrations, drivers' license testing and renewals. The Department is committed to delivering efficient, customer-focused service while supporting road safety and compliance with the Traffic Act.

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